

HIGH SPEED INTERNET SERVICE COMPARISON

P. 1: WHAT WE CAN'T GET NOW																																																																													
JBE as of 27.01.2007																																																																													
ROGERS CABLE				BELL SYMPATICO					COMPUSOLVE																																																																				
Ultra-Lite	Lite	Express	Extreme	Basic Lite	Basic	High Speed	HS Ultra	Unplugged	Unpl. Lite	Level 1	Level 2	Level 3																																																																	
Installation:																																																																													
Connection via	Cable	Cable	Cable	Cable	Phone kit	Phone kit	Phone kit	Phone kit	Wireless kit	Wireless kit	Phone kit	Phone kit	Phone kit																																																																
Installation Cost	\$20 kit	\$20 kit	\$20 kit	\$20 kit	\$25.00	\$35.00	\$46.95	\$50.00	\$60.00	\$45.00	\$29.95	\$49.95	\$24.95																																																																
Equipment Needed	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem																																																																
	-	-	-	-	-	-	-	-	Receiver	Receiver	-	-	-																																																																
Cost: *																																																																													
Equipment Rental	\$3/mo.	\$3/mo.	\$3/mo.	\$3/mo.	included	included	included	included	\$99 to purchase	\$60.00	\$45.00	\$79 to purchase	\$29.95	\$49.95	\$24.95																																																														
Cost/Month	\$21.95	\$31.95	\$43.95	\$51.95	\$25.00	\$35.00	\$46.95	\$50.00	\$60.00	\$45.00	\$29.95	\$49.95	\$24.95	\$29.95	\$49.95	\$24.95																																																													
Cost/Year	\$266.40	\$386.40	\$530.40	\$626.40	\$300.00	\$420.00	\$563.40	\$600.00	\$720.00	\$540.00	\$359.40	\$599.40	\$299.40	\$359.40	\$599.40	\$299.40																																																													
Vacation Suspension?	yes, \$4.55/mo. from 2-4 months				yes, small charge						yes			yes																																																															
Service:																																																																													
Download Speed	128 Kb	< 1 Mb	< 5 Mb	< 6 Mb	128 Kb	< 1 Mb	< 5 Mb	< 5 Mb	< 3 Mb	< 512 Kb	< 5 Mb	< 5 Mb	< 256 Kb	400 Kb	400 Kb	512 Kb	< 700 Kb	< 1 Mb	< 1 Mb	< 1.5 Mb	< 1.5 Mb	< 1 Mb	< 1.5 Mb	< 2 Mb	< 512 Kb	< 1 Mb	< 700 Kb																																																		
Upload Speed (B/sec.)	64 Kb	< 256 Kb	< 384 Kb	< 800 Kb	64 Kb	< 640 Kb	< 800 Kb	< 800 Kb	< 128 Kb	< 384 Kb	< 800 Kb	< 800 Kb	64 Kb	400 Kb	400 Kb	512 Kb	< 128 Kb	< 200 Kb	< 200 Kb	< 300 Kb	< 256 Kb	< 300 Kb	< 500 Kb	< 128 Kb	< 128 Kb	< 256 Kb	< 128 Kb																																																		
Downloads/Month (Gb)	60	60	60	100	1	2	30	30	10	2	unlimited	unlimited	unlimited	0	2	3	0	2	3	0	2	3	0	2	3	0	2	3																																																	
Extra Gb	warn	warn	warn	warn	\$10.00	\$7.50	\$1.50	\$1.50	\$1.50	\$7.50	-	-	-	\$10.95	\$10.95	\$10.95	\$25.00	\$15.00	\$10.00																																																										
Dialup Access Hr./Mo.	no	no	no	no	0	0	10	10	10	10	10	10	10	yes	yes	yes	no	no	no	no	no	no	no	no	no	no	no	no																																																	
Email/Web:																																																																													
Email Accounts	3	5	9	9	11	11	11	11	11	11	5	25	5	0	2	3	5	5	5	5	5	5	5	5	5	5	5	5																																																	
Web Mail Storage	2 Gb	2 Gb	2 Gb	2 Gb	2 Gb*	2 Gb*	2 Gb*	2 Gb*	2 Gb*	2 Gb*	2 Gb	2 Gb	2 Gb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb																																																	
Web Space Included	yes	yes	yes	yes	5 Mb*	5 Mb*	5 Mb*	5 Mb*	5 Mb*	5 Mb*	5 Mb	5 Mb	5 Mb	no	no	no	no	yes	yes						60 Mb	60 Mb	60 Mb	no																																																	
Extras:																																																																													
VOIP Services?	no	yes	yes	yes	no	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	no	no	no	yes	yes	yes	yes				yes	yes	yes																																																
Bundling with Phone?	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no																																																
Bundling with TV?	yes	yes	yes	yes	no	no	yes	yes	yes	yes	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no																																																
Use Factors:																																																																													
Service Limitations	only available in areas with cable service				only available in areas close to Bell exchange					TBA	TBA	as Bell Sympatico		terrain between user and transmission tower				line of sight to tower				signal cuts out in storms, or with snow in dish				as Galaxy			cuts out in storms, snow in dish so far, good reports and forums																																																
User Satisfaction	fair	good	good	good	fair	f/g	good	good	good	good	good	good	fair				?	?	?	?																																																									
Website																																																																													
Website	www.rogers.ca				www.bell.ca					www.csolve.net				www.candlelight.ca				www.ultrafastwireless.com				www.galaxybroadband.ca				canadiansatelliteinternet.com			www.xplornet.com																																																
Toll-free Phone	705-527-0489				1-866-878-5999					705-528-6000				1-866-629-8616				705-726-4063				1-877-463-9728				1-877-426-2324			1-866-841-6001																																																
* excluding "Specials", plus Taxes													* for primary account, others are 250Mb/10Mb													* excluding "Specials", ** May 1 - Oct. 31 = "seasonal" @ \$399.95 need 25 enquiries to check service feasibility													# assuming 1 Gb/month usage no contract required was formerly "Look" broadband coverage map online, covers much of Tiny, all of west shoreline													Huronia Satellite reported to have de-installed 22 Galaxy dishes lately													3-year contract prices shown												
Note: Rogers also offers a "Portable Internet" service, same as Bell Sympatico Unplugged													Further expansion of DSL service in Midland area not planned "Unplugged" wireless service may come later in 2007 or beyond																																																																

HIGH SPEED INTERNET SERVICE COMPARISON

P. 2: WHAT WE CAN GET NOW																					
JBE as of 27.01.2007																					
CANDLELIGHT BROADBAND				ULTRAFast WIRELESS			GALAXY BROADBAND				H.S.E. SATELLITE			XPLORNET							
Residential	Res. Plus	SOHO	Small Bus.	Ultralite	Res. Lite	SBA 512	Home	Access 100	100 with IP	Access 200	Ultra	Enhanced	Business	KaZam	KaZoom	Home					
Installation:																					
Connection via	Wireless	Wireless	Wireless	Wireless	Wireless	Wireless	Satellite	Satellite	Satellite	Satellite	Satellite	Satellite	Satellite	Satellite	Satellite	Satellite					
Installation Cost	\$399.95	\$399.95	\$399.95	\$399.95	\$495.00	\$495.00	\$3-500	\$3-500	\$3-500	\$3-500	\$3-500	\$3-500	\$3-500	\$3-500	\$3-500	\$3-500					
Equipment Needed	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem	Modem					
	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver	Receiver					
	Antenna	Antenna	Antenna	Antenna	Antenna	Antenna	Dish	Dish	Dish	Dish	Dish	Dish	Dish	Dish	Dish	Dish					
Cost: *																					
Equipment Rental	included	included	included	included	\$295 to purchase	\$295 to purchase	included	included	included	included	included	included	included	included	included	included					
Cost/Month	\$44.95	\$64.95	\$69.94	\$99.95	\$29.95	\$69.96	\$99.95	\$69.99	\$89.99	\$114.99	\$149.99	\$95.99	\$128.99	\$212.99	\$399 to purchase	\$54.99	\$89.99	\$79.99			
Cost/Year	\$539.40	\$779.40	\$839.34	\$1,199.40	\$659.40#	\$839.52	\$1,199.40	\$907.88	\$1,147.88	\$1,447.88	\$1,867.88	\$1,219.88	\$1,615.88	\$2,623.88	\$659.88	\$1,079.88	\$959.88				
Vacation Suspension?	no **	no	no	no				once/year up to 6 mo., \$49.95 for additional				yes, charged at \$20/month									
Service:																					
Download Speed	< 3 Mb	< 5 Mb	< 3 Mb	< 5 Mb	400 Kb	400 Kb	512 Kb	< 700 Kb	< 1 Mb	< 1 Mb	< 1.5 Mb	< 1 Mb	< 1.5 Mb	< 2 Mb	< 512 Kb	< 1 Mb	< 700 Kb				
Upload Speed (B/sec.)	< 3 Mb	< 5 Mb	< 3 Mb	< 5 Mb	400 Kb	400 Kb	512 Kb	< 128 Kb	< 200 Kb	< 200 Kb	< 300 Kb	< 256 Kb	< 300 Kb	< 500 Kb	< 128 Kb	< 256 Kb	< 128 Kb				
Downloads/Month (Gb)	15	30	20	40	0	2	3	0	2	3	0	2	3	0	2	3					
Extra Gb	\$10.95	\$10.95	\$10.95	\$10.95	\$25.00	\$15.00	\$10.00														
Dialup Access Hr./Mo.	no	no	no	no	yes	yes	yes	no	no	no	no	no	no	no	no	no					
Email/Web:																					
Email Accounts	5	5	5	10	0	2	3	5	5	5	5	5	5	5	5	5					
Web Mail Storage	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb	25 Mb					
Web Space Included	no	no	no	no	no	yes	yes														
Extras:																					
VOIP Services?	yes	yes	yes	yes	no	no	no	yes	yes	yes	yes				yes	yes	yes				
Bundling with Phone?	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no				
Bundling with TV?	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no	no				
Use Factors:																					
Service Limitations	terrain between user and transmission tower				line of sight to tower				signal cuts out in storms, or with snow in dish				as Galaxy								
User Satisfaction								?	?	?	?										
Website																					
Website	www.candlelight.ca				www.ultrafastwireless.com				www.galaxybroadband.ca				canadiansatelliteinternet.com					www.xplornet.com			
Toll-free Phone	1-866-629-8616				705-726-4063				1-877-463-9728				1-877-426-2324					1-866-841-6001			
* excluding "Specials", ** May 1 - Oct. 31 = "seasonal" @ \$399.95 need 25 enquiries to check service feasibility																					
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